

Aqara

Product Introduction

The U200 represents the next step in terms of both ease of use and functionality. Equipped with Matter over Thread support, it ensures seamless interoperability across a broad range of smart home ecosystems*. The U200 is designed to offer the convenience of keyless access to as many users as possible without compromising on cutting-edge features. Unlike previous solutions, it operates the existing lock cylinder and does not require drilling or modifying the door.

* To experience smart automations and other related functions, a 2-in-1 Matter Controller and Thread Border Router are required.

Installation Requirements

This product is compatible with European standard mortise locks, and American standard deadbolt locks.

1. Euro Mortise Locks:

- 1) Supports Euro profile and select Scandi cylinders.
- 2) Ensure your cylinder includes an Emergency Function*.

* An Emergency Function enables the cylinder to be unlocked from the outside using a key, even if another key is already inserted on the inside.

2. US Deadbolt Locks:

- 1) Suitable for single-cylinder deadbolt locks.
- 2) Compatible with backsets of 2-3/8" (60 mm) and 2-3/4" (70 mm).

3. Additional Requirements:

- 1) Ensure you have a PH1 standard Phillips screwdriver available for installation.
- 2) For optimal installation results, we recommend following along with our installation video.

Connecting to Aqara Home

Download the Aqara Home app from the Apple App Store, Google Play, Xiaomi GetApps, Huawei App Gallery, or by scanning the provided QR code. Power on the device, bring your phone near it, open the app, tap the "+" icon, select "Smart Lock U200," and follow the instructions.

Note: Enjoy more exclusive features with the Aqara Home app without needing a hub, within Bluetooth range.

Connecting to other Matter Ecosystems

Ensure you have a 2-in-1 Matter Controller and Thread Border Router for third-party ecosystems for the binding. Power on the door lock, press the Set button to enter pairing mode, then use the third-party app to scan the Matter QR code or enter the setup code from the Lock or user manual.

For iOS Users, it requires a 2-in-1 Apple Matter Controller and Thread Border Router to achieve tap to unlock with Apple home keys. After connecting to Apple Home, the "Wallet" app will automatically generate the Apple home keys.

Note: Third-party ecosystems currently support only basic functions due to Matter ecosystem standards. For a better user experience, we recommend adding the device in the Aqara Home app

Calibration of Door Lock Stroke

Once installed, users need to calibrate the door lock stroke using either the Aqara app or directly on the lock itself. Below are the steps to calibrate the door lock:

1. Start indoors with the door closed but not locked. Hold down the setup button on the lock for three seconds to begin the calibration.
2. The lock will beep twice briefly and cycle to the unlocked and locked positions. A melody will play once it stops, indicating the calibration is complete.

Notice:

If a long two-tone beep is heard during calibration, this indicates a failure, and the door lock

won't lock or unlock until successful calibration. Should you face challenges with calibration or notice inaccuracies in the lock's movement, inspect the screws for being too loose or too tight. Adjust as needed and proceed with the recalibration steps outlined above.

Local Settings

Door Lock

Buttons	Features	Operations
Set Button	Enter Paring Mode	Single press the Set Button
		Long press (3s) the Set Button
Reset Button	Door Lock Calibration Door Lock Reset	<ol style="list-style-type: none"> 1) Ensure your lock is only bound to one Matter ecosystem. 2) Initiate Reset Mode on the keypad by pressing the Lock and Confirm buttons for 5s simultaneously. 3) Press and hold the Reset button on the lock for 3s.

Keypad

Buttons	Features	Operations
Lock Button	Lock	Single press the Lock Button
	Quiet Lock Mode	Long press (3s) Lock Button
Confirm Button	Verify Password	Single press the Confirm Button after entering the password
	Quiet Unlock	Single press the Confirm Button followed by password or fingerprint unlocking
	Quiet Lock Mode	Single press the Confirm Button followed by single press Lock Button
	Local Settings	Aqara Home Users: Long press (3s) Confirm Button until you hear the voice prompt
Matter Users: Long press (3s) the Confirm Button and press the Set Button on the Lock		

Local Settings through the Keypad contains:

- 1) Add user: Add users and register fingerprints and passwords.
- 2) Remove users: Remove users and their credentials.
- 3) Volume & Language: Customize volume and language settings.
- 4) Matter reset: Reset the Matter ecosystem already bound.
- 5) Door lock calibration: Calibrate the door lock.

Exclusive Features

We recommend using the Aqara Home app to access exclusive features and detailed settings such as Manual Calibration, Auto Lock, Auto-Turn Lock/Turn to Lock, and Pull Spring Feature, and more.

Note: Features like Away Mode, Night Latch Mode, Auto Unlock Mode, and others will be gradually rolled out via OTA updates around the end of H2 2024 through Aqara Home app.

Reset Smart Lock U200

1. Aqara Home Users

- 1) Press and hold the Lock and Confirm buttons on the keypad simultaneously for 3 seconds to enter Reset Mode.
- 2) After the prompt, verify with the admin password or fingerprint. If correct, the lock will clear all user data and restore factory settings.

2. Other Matter Ecosystem Users

- 1) Press and hold the Lock and Confirm buttons on the keypad simultaneously for 3 seconds to enter Reset Mode.
- 2) After the prompt, press and hold the Reset button on the lock for 3 seconds. The lock will clear all user data and restore factory settings.

Power Setup

1. Door Lock

The Smart Lock U200 supports charging while in use. Place the charger in the supplied pouch and hang it on the door handle to charge the lock.

2. Keypad

You can use LR3 AAA batteries or have a professional electrician connect a 12V-24V 0.5A AC/DC power supply to your keypad.

Online Customer Service: www.aqara.com/en/support.html

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